

United Way of Greater St. Louis **Total Calls/Contacts**

2-1-1 Missouri / Southwest Illinois **1st Quarter Outcomes** January - March 2014

Searches by Age

Need/Request Categories (Reason for Contact) Arts, Culture and Recreation Clothing/Personal/Household Needs



Total Calls Received	37,197		17 and under	210	1%
Total Calls Handled	32,194	87%	18 - 39	9,318	29%
Total Contacts Logged	32,161	99.9%	40 - 59	10,392	32%
66	ŕ		60 and over	4,150	13%
Note: Total Contacts Logge	ed includes calls, e	mails, and	Not Recorded	8,091	25%
	ce transacted.		Total	32,161	100%
Total/ A% Year-over-year(20		$\Delta\%$			
Total Calls Received	24,255	53%	Searches by Go		250
Total Calls Handled	22,934	40%	Female	21,527	67%
Total Contacts Logged	23,758	35%	Male Not Boomdod	7,766 2,868	24% 9%
Top 5 Contact Searches by C	ounty	%	Not Recorded Total	32,161	100%
Saint Louis, MO	9,056	28%	10141	J2,101	100/0
Saint Louis City, MO	8,401	26%	86 50/_ cf c	allers surve	hoved
Saint Clair, IL	1,412	4%		ed referrals	
Saint Charles, MO	1,112	3%	49.5% of cal		
Greene, MO	995	3%			
Other/None	11,185	35%	96.6% were	sausned wi	in 211.
Total	32,161	100%			
Top Requested Needs			Count	0/2	
Top Requested Needs Electric Service Payment Assis	tance		Count 8,146	% 19%	
Gas Service Payment Assistance			3,321	8%	
Rent Payment Assistance			3,026	7%	
Tax Preparation Assistance			2,333	5%	
Food Pantries			1,944	4%	
Other Needs			24,843	57%	_
Total			43,613	100%	
Cirir - Children - Corre					_
Giving Children a Strong Sta			42	200/	
Child Care Expense Assistance Child Care Provider Referrals			33	20% 16%	
WIC			31	15%	
Crisis Nurseries/Child Care			30	15%	
Child Care Centers			24	12%	
Other Needs			45	22%	
Other Needs			45 205	22% 100%	_
Other Needs Total Needs	, , , , , , ,	D. II. 6			_ _
Other Needs Total Needs Providing Neighborhood Out	reach and Disast	er Relief	205	100%	-
Other Needs Total Needs Providing Neighborhood Out 211 Systems		er Relief	205 788	100% 40%	_
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmin	ng Centers	er Relief	205 788 408	100% 40% 21%	-
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmir Specialized Information and Re	ng Centers eferral	er Relief	788 408 378	40% 21% 19%	-
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmir Specialized Information and Re Comprehensive Information an	ng Centers eferral nd Referral	er Relief	788 408 378 155	40% 21% 19% 8%	•
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmir Specialized Information and Re Comprehensive Information an County Offices of Emergency S Other Needs	ng Centers eferral nd Referral	er Relief	788 408 378	40% 21% 19%	- •
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmir Specialized Information and Re Comprehensive Information an County Offices of Emergency S Other Needs	ng Centers eferral nd Referral	er Relief	788 408 378 155 120	40% 21% 19% 8% 6%	- ■ -
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmir Specialized Information and Re Comprehensive Information an County Offices of Emergency S Other Needs	ng Centers eferral nd Referral	er Relief	788 408 378 155 120 118	40% 21% 19% 8% 6% 6%	_ ■
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmir Specialized Information and Re Comprehensive Information an County Offices of Emergency S Other Needs Total Needs Supporting People with Chro	ng Centers eferral id Referral Services		788 408 378 155 120 118 1,967	40% 21% 19% 8% 6% 6% 100%	_ ■ _ _
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmin Specialized Information and Re Comprehensive Information an County Offices of Emergency S Other Needs Total Needs Supporting People with Chro Home Health Aide Services	ng Centers eferral id Referral Services		788 408 378 155 120 118 1,967	40% 21% 19% 8% 6% 6% 100%	- •
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmin Specialized Information and Re Comprehensive Information an County Offices of Emergency S Other Needs Total Needs Supporting People with Chro Home Health Aide Services Individual Counseling	ng Centers eferral id Referral Services		788 408 378 155 120 118 1,967	100% 40% 21% 19% 8% 6% 6% 100% 40% 20%	-
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmir Specialized Information and Re Comprehensive Information an County Offices of Emergency S Other Needs Total Needs Supporting People with Chro Home Health Aide Services Individual Counseling In Home Assistance Registries	ng Centers eferral d Referral Services	tions	788 408 378 155 120 118 1,967	100% 40% 21% 19% 8% 6% 6% 100% 40% 20% 15%	- - -
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmir Specialized Information and Re Comprehensive Information an County Offices of Emergency S Other Needs Total Needs Supporting People with Chro Home Health Aide Services Individual Counseling In Home Assistance Registries Independent Living Communit	ng Centers eferral d Referral Services	tions	788 408 378 155 120 118 1,967 76 39 28 26	40% 21% 19% 8% 6% 6% 100% 40% 20% 15% 14%	-
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmin Specialized Information and Re Comprehensive Information an County Offices of Emergency S Other Needs Total Needs Supporting People with Chro Home Health Aide Services Individual Counseling In Home Assistance Registries Independent Living Communit Family Counseling	ng Centers eferral d Referral Services	tions	788 408 378 155 120 118 1,967	100% 40% 21% 19% 8% 6% 6% 100% 40% 20% 15% 14% 5%	-
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmir Specialized Information and Re Comprehensive Information and County Offices of Emergency S Other Needs Total Needs Supporting People with Chro Home Health Aide Services Individual Counseling In Home Assistance Registries Independent Living Communit Family Counseling Other Needs	ng Centers eferral d Referral Services	tions	788 408 378 155 120 118 1,967 76 39 28 26 9	40% 21% 19% 8% 6% 5% 100% 40% 20% 15% 14% 5%	-
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmir Specialized Information and Re Comprehensive Information and County Offices of Emergency S Other Needs Total Needs Supporting People with Chro Home Health Aide Services Individual Counseling In Home Assistance Registries Independent Living Communit Family Counseling Other Needs	ng Centers eferral d Referral Services	tions	788 408 378 155 120 118 1,967	100% 40% 21% 19% 8% 6% 6% 100% 40% 20% 15% 14% 5%	-
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmin Specialized Information and Re Comprehensive Information and County Offices of Emergency S Other Needs Total Needs Supporting People with Chro Home Health Aide Services Individual Counseling In Home Assistance Registries Independent Living Communit Family Counseling Other Needs Total Needs	ng Centers eferral dd Referral Services mic Health Condi	tions	788 408 378 155 120 118 1,967 76 39 28 26 9	40% 21% 19% 8% 6% 5% 100% 40% 20% 15% 14% 5%	-
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmin Specialized Information and Re Comprehensive Information an County Offices of Emergency S Other Needs Total Needs Supporting People with Chro Home Health Aide Services Individual Counseling In Home Assistance Registries Independent Living Communit Family Counseling Other Needs Total Needs Total Needs	ng Centers eferral dd Referral Services mic Health Condi	tions	788 408 378 155 120 118 1,967 76 39 28 26 9	40% 21% 19% 8% 6% 5% 100% 40% 20% 15% 14% 5%	-
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmir Specialized Information and Re Comprehensive Information and County Offices of Emergency S Other Needs Total Needs Supporting People with Chro Home Health Aide Services Individual Counseling In Home Assistance Registries Independent Living Communit Family Counseling Other Needs Total Needs Total Needs Providing safe havens and leg Domestic Violence Shelters	ng Centers eferral dd Referral Services mic Health Condi	tions	788 408 378 155 120 118 1,967 76 39 28 26 9 13 191	100% 40% 21% 19% 8% 6% 6% 100% 40% 15% 14% 5% 7% 100%	-
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmin Specialized Information and Re Comprehensive Information an County Offices of Emergency S Other Needs Total Needs Supporting People with Chro Home Health Aide Services Individual Counseling In Home Assistance Registries Independent Living Communit Family Counseling Other Needs Total Needs Total Needs Providing safe havens and leg Domestic Violence Shelters Domestic Violence Hotlines General Crisis Intervention Hot	ng Centers eferral dd Referral Services mic Health Condi ies/Complexes for	tions	788 408 378 155 120 118 1,967 76 39 28 26 9 13 191	100% 40% 21% 19% 8% 6% 6% 100% 40% 20% 15% 14% 5% 7% 100%	-
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmir Specialized Information and Re Comprehensive Information and County Offices of Emergency S Other Needs Total Needs Supporting People with Chro Home Health Aide Services Individual Counseling In Home Assistance Registries Independent Living Communit Family Counseling Other Needs Total Needs Providing safe havens and leg Domestic Violence Shelters Domestic Violence Hotlines General Crisis Intervention Hod Domestic/Family Violence Leg	ng Centers eferral d Referral Services mic Health Condi ies/Complexes for gal services tlines al Services	tions	788 408 378 155 120 118 1,967 76 39 28 26 9 13 191	100% 40% 21% 19% 8% 6% 6% 100% 40% 15% 14% 5% 7% 100% 56% 23% 11% 7%	-
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmir Specialized Information and Re Comprehensive Information and County Offices of Emergency S Other Needs Total Needs Supporting People with Chro Home Health Aide Services Individual Counseling In Home Assistance Registries Independent Living Communit Family Counseling Other Needs Total Needs Providing safe havens and leg Domestic Violence Shelters Domestic Violence Hotlines General Crisis Intervention Hot Domestic/Family Violence Leg Domestic Violence Intervention Hot Domestic/Family Violence Leg Domestic Violence Intervention Hot Domestic/Family Violence Leg	ng Centers eferral d Referral Services mic Health Condi ies/Complexes for gal services tlines al Services	tions	788 408 378 155 120 118 1,967 76 39 28 26 9 13 191	40% 21% 19% 8% 6% 6% 100% 40% 20% 15% 14% 5% 7% 100%	-
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmin Specialized Information and Re Comprehensive Information an County Offices of Emergency S Other Needs Total Needs Supporting People with Chro Home Health Aide Services Individual Counseling In Home Assistance Registries Independent Living Communit Family Counseling Other Needs Total Needs Providing safe havens and leg Domestic Violence Shelters Domestic Violence Hotlines General Crisis Intervention Hot Domestic/Family Violence Leg Domestic Violence Intervention Other Needs	ng Centers eferral d Referral Services mic Health Condi ies/Complexes for gal services tlines al Services	tions	788 408 378 155 120 118 1,967 76 39 28 26 9 13 191	100% 40% 21% 19% 8% 6% 6% 100% 40% 20% 15% 14% 5% 7% 1100%	-
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmin Specialized Information and Re Comprehensive Information an County Offices of Emergency S Other Needs Total Needs Supporting People with Chro Home Health Aide Services Individual Counseling In Home Assistance Registries Independent Living Communit Family Counseling Other Needs Total Needs Providing safe havens and leg Domestic Violence Shelters Domestic Violence Hotlines General Crisis Intervention Hot Domestic/Family Violence Leg Domestic Violence Intervention Other Needs	ng Centers eferral d Referral Services mic Health Condi ies/Complexes for gal services tlines al Services	tions	788 408 378 155 120 118 1,967 76 39 28 26 9 13 191	40% 21% 19% 8% 6% 6% 100% 40% 20% 15% 14% 5% 7% 100%	-
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmir Specialized Information and Re Comprehensive Information and County Offices of Emergency S Other Needs Total Needs Supporting People with Chro Home Health Aide Services Individual Counseling In Home Assistance Registries Independent Living Communit Family Counseling Other Needs Total Needs Providing safe havens and leg Domestic Violence Shelters Domestic Violence Hotlines General Crisis Intervention Hod Domestic/Family Violence Leg Domestic Violence Intervention Other Needs Total Needs Total Needs	ng Centers eferral d Referral Services mic Health Condi ies/Complexes for gal services tlines al Services n Programs	tions	788 408 378 155 120 118 1,967 76 39 28 26 9 13 191	100% 40% 21% 19% 8% 6% 6% 100% 40% 20% 15% 14% 5% 7% 1100%	-
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmin's Specialized Information and Re Comprehensive Information and County Offices of Emergency S Other Needs Total Needs Supporting People with Chro Home Health Aide Services Individual Counseling In Home Assistance Registries Independent Living Communit Family Counseling Other Needs Total Needs Providing safe havens and leg Domestic Violence Hotlines General Crisis Intervention Hot Domestic/Family Violence Leg Domestic Violence Intervention Other Needs Total Needs Total Needs Total Needs Total Needs Total Needs	ng Centers eferral dd Referral Services mic Health Condi ies/Complexes for gal services tlines al Services n Programs	tions	788 408 378 155 120 118 1,967 76 39 28 26 9 13 191 152 61 29 20 3 5 270	100% 40% 2196 19% 8% 6% 6% 100% 40% 20% 15% 14% 5% 7% 100% 56% 23% 11% 7% 11% 2% 100%	-
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmin Specialized Information and Re Comprehensive Information an County Offices of Emergency S Other Needs Total Needs Supporting People with Chro Home Health Aide Services Individual Counseling In Home Assistance Registries Independent Living Communit Family Counseling Other Needs Total Needs Providing safe havens and leg Domestic Violence Shelters Domestic Violence Hotlines General Crisis Intervention Hot Domestic/Family Violence Leg Domestic Violence Intervention Other Needs Total Needs Total Needs Protecting and nuturing child Adoption Evaluation/Placemen	ng Centers eferral dd Referral Services mic Health Condi ies/Complexes for gal services tlines al Services n Programs	tions	788 408 378 155 120 118 1,967 76 39 28 26 9 13 191 152 61 29 20 3 5 270	100% 40% 21% 19% 8% 6% 6% 100% 40% 20% 15% 14% 5% 7% 100% 56% 23% 11% 7% 11% 2% 100%	
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmir Specialized Information and Re Comprehensive Information and County Offices of Emergency S Other Needs Total Needs Supporting People with Chro Home Health Aide Services Individual Counseling In Home Assistance Registries Independent Living Communit Family Counseling Other Needs Total Needs Providing safe havens and leg Domestic Violence Hotlines General Crisis Intervention Hot Domestic/Family Violence Leg Domestic Violence Intervention Other Needs Total Needs Protecting and nuturing child Adoption Evaluation/Placemen Adoption Information	ng Centers eferral dd Referral Services mic Health Condi ies/Complexes for gal services tlines al Services n Programs	tions	788 408 378 155 120 118 1,967 76 39 28 26 9 13 191 152 61 29 20 3 5 270	100% 40% 21% 19% 8% 6% 6% 100% 40% 15% 14% 5% 7% 100% 56% 23% 11% 7% 100% 100%	
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmir Specialized Information and Re Comprehensive Information and County Offices of Emergency S Other Needs Total Needs Supporting People with Chro Home Health Aide Services Individual Counseling In Home Assistance Registries Independent Living Communit Family Counseling Other Needs Total Needs Providing safe havens and leg Domestic Violence Hotlines General Crisis Intervention Hot Domestic/Family Violence Leg Domestic Violence Intervention Other Needs Total Needs Total Needs Providing safe havens and leg Domestic Violence Hotlines General Crisis Intervention Hot Domestic/Family Violence Leg Domestic Violence Intervention Other Needs Total Needs Protecting and nuturing child Adoption Evaluation/Placemen Adoption Information Abuse Counseling	ng Centers eferral dd Referral Services mic Health Condi ies/Complexes for gal services tilines al Services n Programs dren and youth t	tions	788 408 378 155 120 118 1,967 76 39 28 26 9 13 191 152 61 29 20 3 5 270	100% 40% 21% 19% 8% 6% 6% 100% 40% 20% 15% 14% 5% 7% 100% 56% 23% 11% 7% 11% 2% 100%	-
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmin Specialized Information and Re Comprehensive Information an County Offices of Emergency S Other Needs Total Needs Supporting People with Chro Home Health Aide Services Individual Counseling In Home Assistance Registries Independent Living Communit Family Counseling Other Needs Total Needs Providing safe havens and leg Domestic Violence Shelters Domestic Violence Hotlines General Crisis Intervention Hot Domestic/Family Violence Leg Domestic Violence Intervention Other Needs Total Needs Total Needs Protecting and nuturing child Adoption Evaluation/Placemen	ng Centers eferral dd Referral Services mic Health Condi eies/Complexes for gal services tlines al Services n Programs tren and youth t	tions	788 408 378 155 120 118 1,967 76 39 28 26 9 13 191 152 61 29 20 3 5 270	100% 40% 21% 19% 8% 6% 6% 100% 40% 15% 14% 5% 14% 5% 100% 100% 20% 20% 10%	
Other Needs Total Needs Providing Neighborhood Out 211 Systems Cold Weather Shelters/Warmin's Specialized Information and Re Comprehensive Information and County Offices of Emergency Stother Needs Total Needs Supporting People with Chroling Home Health Aide Services Individual Counseling In Home Assistance Registries Independent Living Communit Family Counseling Other Needs Total Needs Providing safe havens and leg Domestic Violence Shelters Domestic Violence Shelters Domestic Violence Intervention Hot Domestic/Family Violence Leg Domestic Violence Intervention Other Needs Total Needs Total Needs Protecting and nuturing child Adoption Evaluation/Placemen Adoption Information Abuse Counseling Abuse/Violence Related Suppo	ng Centers eferral dd Referral Services mic Health Condi eies/Complexes for gal services tlines al Services n Programs tren and youth t	tions	788 408 378 155 120 118 1,967 76 39 28 26 9 13 191 152 61 29 20 3 5 270	100% 40% 21% 19% 8% 6% 6% 100% 40% 15% 14% 5% 7% 100% 56% 23% 11% 7% 11% 2% 100% 20% 100%	

Arts, Culture and Recreation	150	0.3%
Clothing/Personal/Household Needs	2,352	5.4%
Disaster Services	316	0.7%
Education	130	0.3%
Employment	559	1.3%
Food/Meals Health Care	2,632	6.0% 9.1%
Health Care Housing/Utilities	3,962 21,206	9.1% 48.6%
Income Support/Assistance	4.157	9.5%
Individual, Family and Community Support	2,100	4.8%
Information Services	2,287	5.2%
Legal, Consumer, Public Safety Services	1,143	2.6%
Mental Health/Addictions	1,168	2.7%
Other Government/Economic Services	194	0.4%
Transportation	927	2.1%
Volunteers/Donations	330	0.8%
Total	43,613	100.0%
Top 5 Unmet Needs	Count	%
Rent Payment Assistance	1,315	13%
Electric Service Payment Assistance	1,103	11%
Rental Deposit Assistance	462	5%
Community Shelters	424	4%
Water Service Payment Assistance	402	4%
Other Needs	6,515	64%
Total	10,221	100%
Meeting basic needs and promoting financial independence Electric Service Payment Assistance	8,146	45%
Rent Payment Assistance	3.026	17%
Food Pantries	1,944	11%
Community Shelters	963	5%
Shelter Information Lines	732	4%
Other Needs	3,271	18%
	18,082	100%
Total Needs	10,002	10070
	10,002	10070
Providing mental health and wellness services Mental Health Hotlines	76	23%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies	76 75	23% 23%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling	76 75 39	23% 23% 12%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities	76 75 39 35	23% 23% 12% 11%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment	76 75 39 35 34	23% 23% 12% 11% 10%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment Other Needs	76 75 39 35 34 71	23% 23% 12% 11% 10% 22%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment	76 75 39 35 34	23% 23% 12% 11% 10%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment Other Needs Total Needs Developing youth for the future	76 75 39 35 34 71 330	23% 23% 12% 11% 10% 22%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment Other Needs Total Needs Developing youth for the future Adult/Child Mentoring Programs	76 75 39 35 34 71 330	23% 23% 12% 11% 10% 22% 100%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment Other Needs Total Needs Developing youth for the future Adult/Child Mentoring Programs Subject Tutoring	76 75 39 35 34 71 330	23% 23% 12% 11% 10% 22% 100%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment Other Needs Total Needs Developing youth for the future Adult/Child Mentoring Programs Subject Tutoring Boys/Girls Clubs	76 75 39 35 34 71 330	23% 23% 12% 11% 10% 22% 100%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment Other Needs Total Needs Developing youth for the future Adult/Child Mentoring Programs Subject Tutoring Boys/Girls Clubs Youth Enrichment Programs	76 75 39 35 34 71 330	23% 23% 12% 11% 10% 22% 100% 35% 21% 14% 11%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment Other Needs Total Needs Developing youth for the future Adult/Child Mentoring Programs Subject Tutoring Boys/Girls Clubs Youth Enrichment Programs Summer Camps	76 75 39 35 34 71 330	23% 23% 12% 11% 10% 22% 100% 35% 21% 14% 11% 7%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment Other Needs Total Needs Developing youth for the future Adult/Child Mentoring Programs Subject Tutoring Boys/Girls Clubs Youth Enrichment Programs	76 75 39 35 34 71 330	23% 23% 12% 11% 10% 22% 100% 35% 21% 14% 11%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment Other Needs Total Needs Developing youth for the future Adult/Child Mentoring Programs Subject Tutoring Boys/Girls Clubs Youth Enrichment Programs Summer Camps Other Needs	76 75 39 35 34 71 330 20 12 8 6 4 7	23% 23% 12% 11% 10% 22% 100% 35% 21% 14% 11% 7%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment Other Needs Total Needs Developing youth for the future Adult/Child Mentoring Programs Subject Tutoring Boys/Girls Clubs Youth Enrichment Programs Summer Camps Other Needs Total Needs	76 75 39 35 34 71 330 20 12 8 6 4 7	23% 23% 12% 11% 10% 22% 100% 35% 21% 14% 11% 7%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment Other Needs Total Needs Developing youth for the future Adult/Child Mentoring Programs Subject Tutoring Boys/Girls Clubs Youth Enrichment Programs Summer Camps Other Needs Total Needs Total Needs Keeping older adults safe, independent, and active	76 75 39 35 34 71 330 20 12 8 6 4 7	23% 23% 12% 11% 10% 22% 100% 35% 21% 14% 11% 7% 12% 100%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment Other Needs Total Needs Developing youth for the future Adult/Child Mentoring Programs Subject Tutoring Boys/Girls Clubs Youth Enrichment Programs Summer Camps Other Needs Total Needs Keeping older adults safe, independent, and active Area Agencies on Aging	76 75 39 35 34 71 330 20 12 8 6 4 7 57	23% 23% 12% 11% 10% 22% 100% 35% 21% 14% 11% 7% 12% 100%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment Other Needs Total Needs Developing youth for the future Adult/Child Mentoring Programs Subject Tutoring Boys/Girls Clubs Youth Enrichment Programs Summer Camps Other Needs Total Needs Total Needs Keeping older adults safe, independent, and active Area Agencies on Aging Home Delivered Meals	76 75 39 35 34 71 330 20 12 8 6 4 7 57	23% 23% 12% 11% 10% 22% 100% 35% 21% 14% 11% 7% 12% 100%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment Other Needs Total Needs Developing youth for the future Adult/Child Mentoring Programs Subject Tutoring Boys/Girls Clubs Youth Enrichment Programs Summer Camps Other Needs Total Needs Keeping older adults safe, independent, and active Area Agencies on Aging Home Delivered Meals Home Health Aide Services	76 75 39 35 34 71 330 20 12 8 6 4 7 57	23% 23% 12% 11% 10% 22% 100% 35% 21% 14% 11% 7% 12% 100%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment Other Needs Total Needs Developing youth for the future Adult/Child Mentoring Programs Subject Tutoring Boys/Girls Clubs Youth Enrichment Programs Summer Camps Other Needs Total Needs Keeping older adults safe, independent, and active Area Agencies on Aging Home Delivered Meals Home Health Aide Services Personal Care Senior Ride Programs Other Needs Other Needs	76 75 39 35 34 71 330 20 12 8 6 4 7 57 616 98 76 36 24 80	23% 23% 12% 11% 10% 22% 100% 35% 21% 14% 11% 7% 12% 100% 66% 11% 8% 4% 3% 9%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment Other Needs Total Needs Developing youth for the future Adult/Child Mentoring Programs Subject Tutoring Boys/Girls Clubs Youth Enrichment Programs Summer Camps Other Needs Total Needs Keeping older adults safe, independent, and active Area Agencies on Aging Home Delivered Meals Home Health Aide Services Personal Care Senior Ride Programs	76 75 39 35 34 71 330 20 12 8 6 4 7 57 616 98 76 36 24	23% 23% 12% 11% 10% 22% 100% 35% 21% 14% 11% 7% 12% 100%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment Other Needs Total Needs Developing youth for the future Adult/Child Mentoring Programs Subject Tutoring Boys/Girls Clubs Youth Enrichment Programs Summer Camps Other Needs Total Needs Keeping older adults safe, independent, and active Area Agencies on Aging Home Delivered Meals Home Health Aide Services Personal Care Senior Ride Programs Other Needs Total Needs Providing services to people with disabilities	76 75 39 35 34 71 330 20 12 8 6 4 7 57 616 98 76 36 24 80 930	23% 23% 12% 11% 10% 22% 100% 35% 21% 14% 11% 7% 1296 100%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment Other Needs Total Needs Developing youth for the future Adult/Child Mentoring Programs Subject Tutoring Boys/Girls Clubs Youth Enrichment Programs Summer Camps Other Needs Total Needs Keeping older adults safe, independent, and active Area Agencies on Aging Home Delivered Meals Home Health Aide Services Personal Care Senior Ride Programs Other Needs Total Needs Providing services to people with disabilities Home Delivered Meals	76 75 39 35 34 71 330 20 12 8 6 4 7 57 616 98 76 36 24 80 930	23% 23% 12% 11% 10% 22% 100% 35% 21% 14% 11% 7% 12% 100% 66% 11% 8% 4% 3% 9% 100%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment Other Needs Total Needs Developing youth for the future Adult/Child Mentoring Programs Subject Tutoring Boys/Girls Clubs Youth Enrichment Programs Summer Camps Other Needs Total Needs Keeping older adults safe, independent, and active Area Agencies on Aging Home Delivered Meals Home Health Aide Services Providing services to people with disabilities Home Delivered Meals Home Delivered Meals Home Delivered Meals	76 75 39 35 34 71 330 20 12 8 6 4 7 57 616 98 76 36 24 80 930	23% 23% 12% 11% 10% 22% 100% 35% 21% 14% 11% 7% 12% 100% 66% 11% 8% 4% 3% 9% 100%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment Other Needs Total Needs Developing youth for the future Adult/Child Mentoring Programs Subject Tutoring Boys/Girls Clubs Youth Enrichment Programs Summer Camps Other Needs Total Needs Keeping older adults safe, independent, and active Area Agencies on Aging Home Delivered Meals Home Health Aide Services Personal Care Senior Ride Programs Other Needs Total Needs Providing services to people with disabilities Home Delivered Meals Home Health Aide Services Providing services to people with disabilities Home Delivered Meals Home Health Aide Services	76 75 39 35 34 71 330 20 12 8 6 4 7 57 57 616 98 76 36 24 80 930	23% 23% 12% 11% 10% 22% 100% 35% 21% 14% 11% 7% 12% 100% 66% 11% 8% 4% 3% 9% 100%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment Other Needs Total Needs Developing youth for the future Adult/Child Mentoring Programs Subject Tutoring Boys/Girls Clubs Youth Enrichment Programs Summer Camps Other Needs Total Needs Keeping older adults safe, independent, and active Area Agencies on Aging Home Delivered Meals Home Health Aide Services Personal Care Senior Ride Programs Other Needs Total Needs Providing services to people with disabilities Home Delivered Meals Home Health Aide Services Personal Care Senior Ride Programs Other Needs Total Needs	76 75 39 35 34 71 330 20 12 8 6 4 7 57 616 98 76 36 24 80 930	23% 23% 12% 11% 10% 22% 100% 35% 21% 144% 11% 7% 12% 100% 66% 11% 8% 4% 3% 9% 100%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment Other Needs Total Needs Developing youth for the future Adult/Child Mentoring Programs Subject Tutoring Boys/Girls Clubs Youth Enrichment Programs Summer Camps Other Needs Total Needs Keeping older adults safe, independent, and active Area Agencies on Aging Home Delivered Meals Home Health Aide Services Personal Care Senior Ride Programs Other Needs Total Needs Providing services to people with disabilities Home Delivered Meals Home Health Aide Services Personal Care Disability Related Transportation Disability Rights Groups	76 75 39 35 34 71 330 20 12 8 6 4 7 57 616 98 76 36 24 80 930	23% 23% 12% 11% 10% 22% 100% 35% 21% 14% 11% 7% 12% 100% 66% 11% 8% 4% 3% 9% 100%
Providing mental health and wellness services Mental Health Hotlines Community Mental Health Agencies Individual Counseling Residential Substance Abuse Treatment Facilities Comprehensive Outpatient Substance Abuse Treatment Other Needs Total Needs Developing youth for the future Adult/Child Mentoring Programs Subject Tutoring Boys/Girls Clubs Youth Enrichment Programs Summer Camps Other Needs Total Needs Keeping older adults safe, independent, and active Area Agencies on Aging Home Delivered Meals Home Health Aide Services Personal Care Senior Ride Programs Other Needs Total Needs Providing services to people with disabilities Home Delivered Meals Home Health Aide Services Personal Care Senior Ride Programs Other Needs Total Needs	76 75 39 35 34 71 330 20 12 8 6 4 7 57 616 98 76 36 24 80 930	23% 23% 12% 11% 10% 22% 100% 35% 21% 144% 11% 7% 12% 100% 66% 11% 8% 4% 3% 9% 100%