The following is a snapshot of federal, state and community agencies providing assistance in all or parts of Missouri and Illinois — compiled by United Way 2-1-1. For the most up-to-date resources, please go to www.211helps.org, download our smartphone app by searching for “211Missouri” or dial 2-1-1 or 800-427-4626. United Way 2-1-1 is available 24 hours a day.

Note: Due to the health concerns surrounding COVID-19, some nonprofits may be closed or may not be accepting face-to-face applications during the pandemic. Please contact these agencies before visiting.

**BASIC NEEDS SUPPORTS**
*(food, utility assistance, daycare, etc.)*

**GENERAL BASIC NEEDS**

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Catholic Charities of St. Louis</td>
<td>314-387-5500</td>
</tr>
<tr>
<td>Community Action Agencies</td>
<td>Call 2-1-1</td>
</tr>
<tr>
<td>Salvation Army East St. Louis</td>
<td>618-874-3136</td>
</tr>
<tr>
<td>Salvation Army St. Louis</td>
<td>800-533-6865</td>
</tr>
<tr>
<td>St. Vincent DePaul</td>
<td>Call 2-1-1</td>
</tr>
</tbody>
</table>

**CHILD CARE**

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Child Care Aware</td>
<td>800-424-2246</td>
</tr>
<tr>
<td>Children’s Abuse Hotline</td>
<td>800-392-3738</td>
</tr>
<tr>
<td>Children’s Home and Aid</td>
<td>618-452-8900</td>
</tr>
<tr>
<td>Children’s Home Society of Missouri</td>
<td>314-968-2350</td>
</tr>
<tr>
<td>Division of Youth Services</td>
<td>855-373-4636</td>
</tr>
<tr>
<td>IL Department of Human Services</td>
<td>800-843-6154</td>
</tr>
<tr>
<td>Salvation Army East St. Louis</td>
<td>618-874-3136</td>
</tr>
<tr>
<td>Salvation Army St. Louis</td>
<td>800-533-6865</td>
</tr>
<tr>
<td>St. Louis Area Food Bank</td>
<td>314-292-6262</td>
</tr>
<tr>
<td>St. Vincent DePaul</td>
<td>Call 2-1-1</td>
</tr>
<tr>
<td>Urban League</td>
<td>618-274-1150</td>
</tr>
</tbody>
</table>

**FOOD ASSISTANCE**

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clyde C Jordan Senior Center</td>
<td>618-293-6700</td>
</tr>
<tr>
<td>Crisis Food Center</td>
<td>618-462-8201</td>
</tr>
<tr>
<td>Hunger Hotline</td>
<td>314-726-5355</td>
</tr>
<tr>
<td>MO Family Support Division</td>
<td>800-373-4636</td>
</tr>
<tr>
<td>IL Department of Human Services</td>
<td>800-843-6154</td>
</tr>
<tr>
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<td>Urban League</td>
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</tbody>
</table>

**HOUSING/SHELTER**

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call for Help</td>
<td>618-397-0968</td>
</tr>
<tr>
<td>Community Development Block Grant</td>
<td>618-274-7835</td>
</tr>
<tr>
<td>Community Lifeline</td>
<td>618-477-6900</td>
</tr>
<tr>
<td>MO Housing Development Commission</td>
<td>314-877-1350</td>
</tr>
<tr>
<td>Social Serve</td>
<td><a href="http://www.socialserve.com">www.socialserve.com</a></td>
</tr>
<tr>
<td>Society of St. Vincent DePaul Belleville</td>
<td>618-394-0126</td>
</tr>
<tr>
<td>St. Clair Intergovernmental Grants Department</td>
<td>618-277-6790</td>
</tr>
<tr>
<td>St. Patrick Center</td>
<td>314-534-6624</td>
</tr>
</tbody>
</table>

**EMPLOYMENT RESOURCES**

**GENERAL EMPLOYMENT**

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Community Action Agencies</td>
<td>Call 2-1-1</td>
</tr>
<tr>
<td>Illinois Department of Labor</td>
<td>618-993-7090</td>
</tr>
<tr>
<td>Madison County Employment and Training</td>
<td>618-296-4301</td>
</tr>
<tr>
<td>Missouri Division of Workforce Development</td>
<td>888-728-5627</td>
</tr>
<tr>
<td>Near Southside Employment Coalition</td>
<td>314-865-4453</td>
</tr>
<tr>
<td>Salvation Army Madison County</td>
<td>618-451-7957</td>
</tr>
<tr>
<td>Urban League St. Louis</td>
<td>314-388-9840</td>
</tr>
</tbody>
</table>

**UNEMPLOYMENT INSURANCE**

<table>
<thead>
<tr>
<th>Agency</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>IL Department of Employment Security</td>
<td>800-244-5631</td>
</tr>
<tr>
<td>MO Department of Labor</td>
<td>800-320-2519</td>
</tr>
<tr>
<td>IL Department of Labor</td>
<td><a href="http://www.illinois.gov/ides">www.illinois.gov/ides</a></td>
</tr>
<tr>
<td>MO Department of Labor</td>
<td><a href="http://www.labor.mo.gov">www.labor.mo.gov</a></td>
</tr>
</tbody>
</table>
## Government Contacts

### County Health Departments
- **Calhoun County Health Department**
  - Phone: 618-576-2428
- **Clinton County Health Department**
  - Phone: 618-594-2723
- **Franklin County Health Department**
  - Phone: 636-583-7300
- **Jefferson County Health Department**
  - Phone: 636-797-3737
- **Greene County Health Department**
  - Phone: 217-942-6961
- **Jersey County Health Department**
  - Phone: 618-498-9565
- **Lincoln County Health Department**
  - Phone: 636-528-6117
- **Macoupin County Health Department**
  - Phone: 217-834-3223
- **Madison County Health Department**
  - Phone: 618-692-9954
- **Monroe County Health Department**
  - Phone: 618-939-3871
- **Randolph County Health Department**
  - Phone: 618-826-5007
- **St. Charles County Health Department**
  - Phone: 636-949-7400
- **St. Clair County Health Department**
  - Phone: 618-233-7703
- **St. Louis City Health Department**
  - Phone: 314-612-5100
- **St. Louis County Health Department**
  - Phone: 314-615-2660
- **Warren County Health Department**
  - Phone: 636-456-7474

### Small Business Loans
- **Small Business Administration**
  - Phone: 800-827-5722
  - Website: [www.sba.gov](http://www.sba.gov)

### Transportation
- **IL Department of Transportation**
  - Website: [www.idot.illinois.gov](http://www.idot.illinois.gov)
  - Phone: 800-452-4368
- **Metro STL**
  - Phone: 314-982-1400
- **Missouri Department of Transportation**
  - Website: [www.modot.org](http://www.modot.org) or call 5-1-1
  - Website: [OATS Transit](http://www.oats交通.org)

## Health/Prescription Resources
- **Centers for Disease Control**
  - Website: [www.cdc.gov](http://www.cdc.gov)
- **MO HealthNet Service Center**
  - Phone: 855-373-4636
- **Illinois Rx Plan**
  - Phone: 800-252-8966
- **Missouri Rx Plan**
  - Phone: 800-375-1406

## Insurance Questions
- **IL Department of Insurance**
  - Phone: 866-445-5364
- **MO Department of Insurance**
  - Phone: 800-726-7390

## Mental Health and Legal
### Mental Health Providers
- **Arthur Center ACI Hotline**
  - Phone: 800-833-2064
- **Behavioral Health Response**
  - Phone: 314-469-6644
  - Phone: 800-811-4760
- **Burrell Behavioral Health — Central**
  - Phone: 800-395-2132
- **Chestnut Health Systems**
  - Phone: 888-924-3786
- **Comprehensive Behavioral Health Center**
  - Phone: 618-482-7330
- **Department of Mental Health**
  - Phone: 800-392-0210
- **Human Support Services**
  - Phone: 618-393-4444
- **Provident**
  - Phone: 314-533-8200
- **Touchette Regional Hospital Pandemic Mental Health Support and Resource Line**
  - Phone: 618-482-7158

### Legal Questions
- **Land of Lincoln Legal Aid**
  - Phone: 618-398-0574
- **Legal Services of Eastern Missouri**
  - Phone: 800-444-0514
- **Missouri Bar Association**
  - Phone: 573-636-3635

## COVID-19
### COVID-19 Information Lines
- **IL Department of Public Health**
  - Phone: 800-889-3931
- **MO Department of Health and Senior Services**
  - Phone: 877-435-8411

### COVID-19 Scam Reporting
- **Illinois Attorney General**
  - Phone: 800-243-0618
- **Missouri Attorney General**
  - Phone: 800-392-8222

### Pets/Animal Rescue
- **Humane Society of Belleville**
  - Phone: 618-235-3712
- **Humane Society of Missouri**
  - Phone: 314-647-8800
- **Stray Rescue of St. Louis**
  - Phone: 314-771-8121

### Services for Seniors
- **AgeSmart Community Resources**
  - Phone: 618-222-2561
- **Elder Abuse Hotline**
  - Phone: 800-392-0210
- **IL Department of Aging**
  - Phone: 800-252-8966
- **Aging Ahead**
  - Phone: 800-243-6060
- **Aging Matters**
  - Phone: 800-392-8771
- **St. Louis City AAA**
  - Phone: 877-612-5918

### Volunteering
- **United Way of Greater St. Louis**
  - Website: [www.stlvolunteer.org](http://www.stlvolunteer.org)
  - Website: [www.movolunteer.org](http://www.movolunteer.org)

Resources are updated daily and can be accessed at [www.211helps.org](http://www.211helps.org).

Produced by United Way of Greater St. Louis.