

SWIL Numbers (and Websites) to Know COVID-19 Resources

*A list of federal, state and community agencies providing assistance
 in Southwest Illinois - compiled by United Way 2-1-1.*

This free, confidential service is available by calling 2-1-1 or (800)427-4626- 24 hours a day

GENERAL BASIC NEEDSSUPPORTS

(food, utility assistance, daycare, etc.)

- Catholic Charities of Madison County,
 Illinois
 618-462-0634
- Catholic Urban Programs
 618-398-5616
 Call for Help
 618-397-0968
- St. Clair Co. Intergovernmental Grants
 Department
 618-825-3200
- Madison County Urban League Alton
 Office
 618-463-1906
- Madison County Urban League
 Madison Office
 618-877-8860
- Illinois Valley Economic Development
 Corporation
 217-839-4431
- Riverbend Family Ministries
 618-251-9790
- Salvation Army
 618-235-7378

CHILD CARE

- Children's Home and Aid of Illinois
 618-452-8900
- Child Abuse Hotline of Illinois
 800-252-2873
- Illinois Department of Human Services
 800-843-6154
- Illinois Essential Worker Hotline
 888-373-1146

COUNTY HEALTH DEPARTMENTS

- Bond County Health Department
 618-664-1442
- Calhoun County Health Department
 618-576-2428
- Clinton County Health Department
 618-594-2723
- Greene County Health Department
 217-942-6961
- Jersey County Health Department
 618-498-9565

(County Health Depts. cont.)

- Macoupin County Health Department
 217-854-3223
- Madison County Health Department
 618-692-8954
- Monroe County Health Department
 618-939-3871
- Randolph County Health Department
 618-826-5007
- St. Clair County Health Department
 618-233-7703

COVID-19 INFORMATION LINES

- Illinois Department of Public Health
 800-889-3931
eastsidehealthdistrict.org/covid-19/
- wepowerstl.org/covid19-resources/
- stlmutualaid.org

COVID-19 SCAM REPORTING

- Illinois Attorney General
 800-243-0618

EMPLOYMENT

- Illinois Department of Labor
 618-993-7090
- Madison County Employment and
 Training
 618-296-4301
- Salvation Army Madison County
 618-451-7957

FOOD ASSISTANCE

- Community Care Center, Inc.
 618-876-8770
- Community Hope Center, Inc.
 618-259-0959
- Crisis Food Center
 618-462-8201
- Glen Ed Pantry
 618-656-7506
- National Hunger Hotline
 866-348-6479
- Salvation Army Alton
 618-465-7764

(Food Assistance, cont.)

- Society of St. Vincent De Paul
 Belleville
 618-394-0126
- St. Paul's Evangelical Lutheran
 Church Board of Christian Caring Food
 Pantry
 618-281-4600
- St. Vincent De Paul Conference Holy
 Angels Parish (Home Delivered Meals
 Only)
 618-254-3198
- Illinois Valley Economic Development
 Corporation
 217-839-4431
- Western Egyptian Economic
 Opportunity Council
 618-965-3458

FOOD DELIVERY FOR HOMEBOUND RESIDENTS

- Community LifeLine
 618-477-6900
- East St. Louis Township
 618-698-0973
- HealthVisions
 618-271-7000

HEALTH/PRESCRIPTION RESOURCES

- Centers for Disease Control
www.cdc.gov
- Illinois Rx Plan
 800-252-8966
- Community LifeLine
 618-477-6900
- Society of St. Vincent De Paul
 Edwardsville
 800-775-0712 x 7777
- HealthVisions (for seniors/disabled)
 618-271-7000

HOUSING/SHELTER

- Call for Help
 618-397-0968
- Community Development Block Grant
 618-274-7835
- Catholic Charities
 618-462-0634

(cont. Housing/Shelter)

Illinois Housing Development
Commission
312-836-5200
St. Clair County Intergovernmental
Grants Department
618-277-6790
St. Clair County Resource Center
618-825-3330
Social Serve
www.socialserve.com

SPECIALIZED SERVICE AGENCIES

Heartlinks-Grief & Loss
618-277-1800
Refuge 4 Kids-Child Trauma
618-251-9790 ext. 203

INSURANCE QUESTIONS

Illinois Department of Insurance
866-445-5364

MENTAL HEALTH PROVIDERS

Comprehensive Behavioral Health
Center
618-482-7330
Chestnut Health Systems
888-924-3786 or 618-877-4420
Human Support Services
618-393-4444
National Suicide & Veterans LifeLine
800-273-8255
Medical & First Responder Support
Line
618-381-5173
Centerstone 24/7 Adult Crisis Line
618-462-2331
TEXT OPTIONS (Youth ages 2-21)
CARES: Text "Talk" to 741741
National Alliance on Mental Illness
(NAMI) Southwest Illinois
618-798-9788
Touchette Regional Hospital Pandemic
Mental Health Support and Resource
Line
618-482-7158
Call for Help
618-347-0968 ext. 109
Call4Calm
Text the word "Talk" or "Hablar" to
552020
For East St. Louis District 189
Students
Text Helpline: 618-398-0557

For Services in Spanish
Puentes de Esperanza:
618-398-0557

LEGAL QUESTIONS

Land of Lincoln Legal Aid
618-398-0574

PETS/ANIMAL RESCUE

Humane Society of Belleville
618-235-3712
Gateway Pet Guardians
314-399-9738

SERVICES FOR SENIORS

Adult Protective Services Hotline
866-800-1409
888-206-1327 (TTY)
AgeSmart Community Resources
618-222-2561
Area Agency on Aging for Lincolnland,
Inc.
217-787-9234
800-252-2918
Illinois Department on Aging
800-252-8966
West Central Illinois Area Agency on
Aging
217-223-5700
800-252-9027

DOMESTIC ABUSE/SEXUAL ASSAULT

Domestic Violence Hotline
800-799-SAFE (7233)
Illinois Child Abuse Hotline (for youth)
800-25-ABUSE (22873)
Sexual Assault Victims Care
618-397-0975
Violence Prevention Center of
Southwestern Illinois
618-235-0892

SMALL BUSINESS LOANS

www.sba.gov
Madison County Community
Development
618-692-8940

TRANSPORTATION

Illinois Department of Transportation
www.idot.illinois.gov
800-452-4368
Agency for Community Transit (ACT)
618-797-4600
Senior Services Plus
618-465-3298 x 117

UNEMPLOYMENT INSURANCE

Illinois Department of Employment
Security
800-244-5631 www.illinois.gov/ides

VOLUNTEERING

www.movolunteer.org

United Way 2-1-1

can be accessed 24/7/365 by dialing
211 or 800-427-4626 to reach a
friendly, trained representative.