



UNITED WAY
Greater St. Louis

211helps.org User Manual





Get Connected. Get Help.™



SEARCH OUR DIRECTORY >

Menu Bar (see next slide)

Rotating slideshow of current program highlights

HELP STARTS HERE

Search 211 Database of over 28,000 social service programs and services

Need utility assistance?

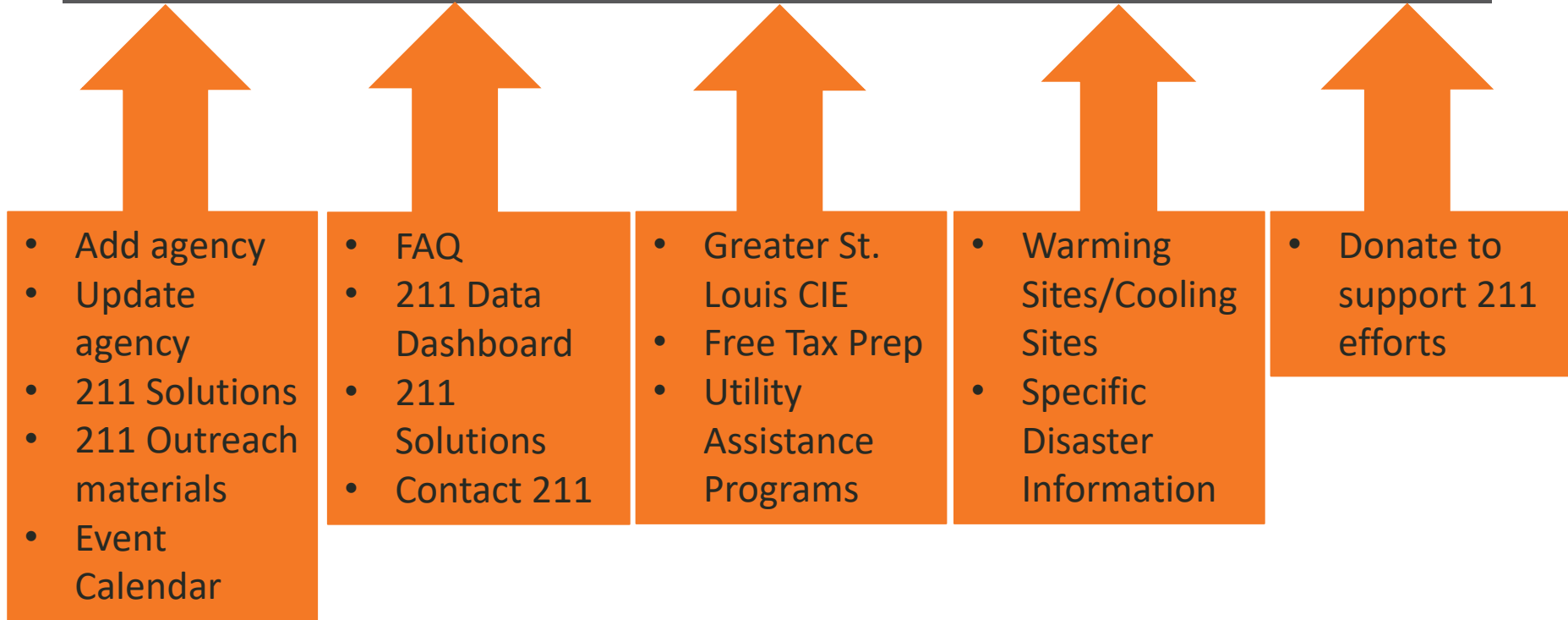
There are several programs available to help!

Learn more



211helps.org Menu Bar

Agency/Partner HQ About 211 ▾ Initiatives/Programs ▾ Disaster Relief Support 211



WAYS TO CONNECT WITH 211



Search

Search our directory to find resources near you.



Call

Dial 211 to get connected to a trained resource specialist 24/7.



Chat

Chat with a navigation specialist online. Available Monday through Friday 9 a.m. – 5 p.m.



Text

Chat with a navigation specialist by texting
1-800-427-4626. Available Monday through Friday 9 a.m. – 5 p.m.



SEARCHING THE 211 DATABASE

How can we help?

🔍 Food, clothing, shelter, etc...

📍 Everywhere

Click in box to start search

Take a tour!

First time here? Take a tour!



SEARCHING THE 211 DATABASE

The screenshot shows a search interface with the following elements:

- Navigation:** A '< Back' button in the top left and a 'Search' button in the top right.
- Search Input:** A search bar containing the text 'food'.
- Location:** A location field containing 'University City, Missouri 63130, United States'.
- Radius:** A dropdown menu labeled 'Radius:' with 'Any' selected.
- Suggestions:** A section titled 'Suggestions' with a search icon and the text 'I need food.'.
- Taxonomies:** A list of search results with their corresponding IDs:
 - Food Banks/Food Distribution Warehouses (BD-1875.2...)
 - Food Donation Programs (TI-1800.20...)
 - Food Handling Permits (DF-7000.2...)
 - Animal Food/Supplies Donation Programs (TI-1800.07...)
 - Food Safety Education (JR-8200.23...)
 - Summer Food Service Programs (BD-5000.8...)

LAST STEP: Click Search Button

Start typing in need

Narrow results by putting in city or zip code

Click on suggestions (or exact taxonomy term for need)

Change radius to narrow results further



Sort defaults to nearest first

211 SEARCH RESULTS

Sort by: Nearest First

Food Pantries | Trinity Presbyterian Church



6800 Washington Avenue, Saint Louis, MO 63130

314-725-9814

<https://www.trinityucity.org>

Provides food for individuals and family members once a month.

What's Here

Food Pantries

Call

Website

Directions

See more

0.3 mi

Agency demographic information

Map with pins for services

Click See more for program information



211 SEARCH RESULTS

Specific program information

Food Pantries | Trinity Presbyterian Church

5800 Washington Avenue, Saint Louis, MO 63130 0.3 mi

Eligibility
No Restrictions

Required documents
- Photo ID
- Social Security Cards if picking up food for family members

Hours
Wed - 12:30pm to 3:00pm

314-725-3840 **314-725-9814**
Voice · Main Fax · Fax

Website
<https://www.trinityucity.org>

Languages
English

Application process
Come In Person For Service

Fees
No Fees

Service area
St. Louis City/County in Missouri

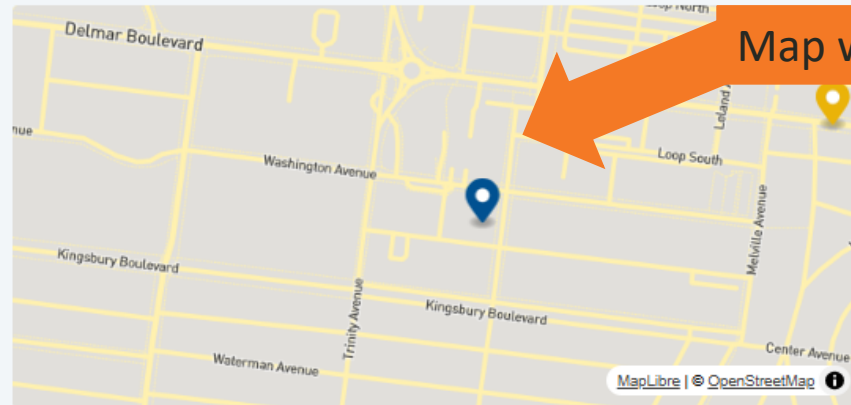
Church. Services include Food Pantries, General Clothing Provision, and Personal/Grooming Supplies.

ALSO KNOWN AS

WINGER FOOD PANTRY

What's Here

Food Pantries



Get Directions

Providing organization
TRINITY PRESBYTERIAN CHURCH

Church. Services include Food Pantries, General Clothing Provision, and Personal/Grooming Supplies.

ALSO KNOWN AS

WINGER FOOD PANTRY

Map with directions

Agency information



FAVORITE AGENCIES

Sort by: Nearest First

Food Pantries | Trinity Presbyterian Church

6800 Washington Avenue, Saint Louis, MO 63130

314-725-9814

<https://www.trinityucity.org>

Provides food for individuals and family members once a month.

What's Here

Food Pantries

Call

Website

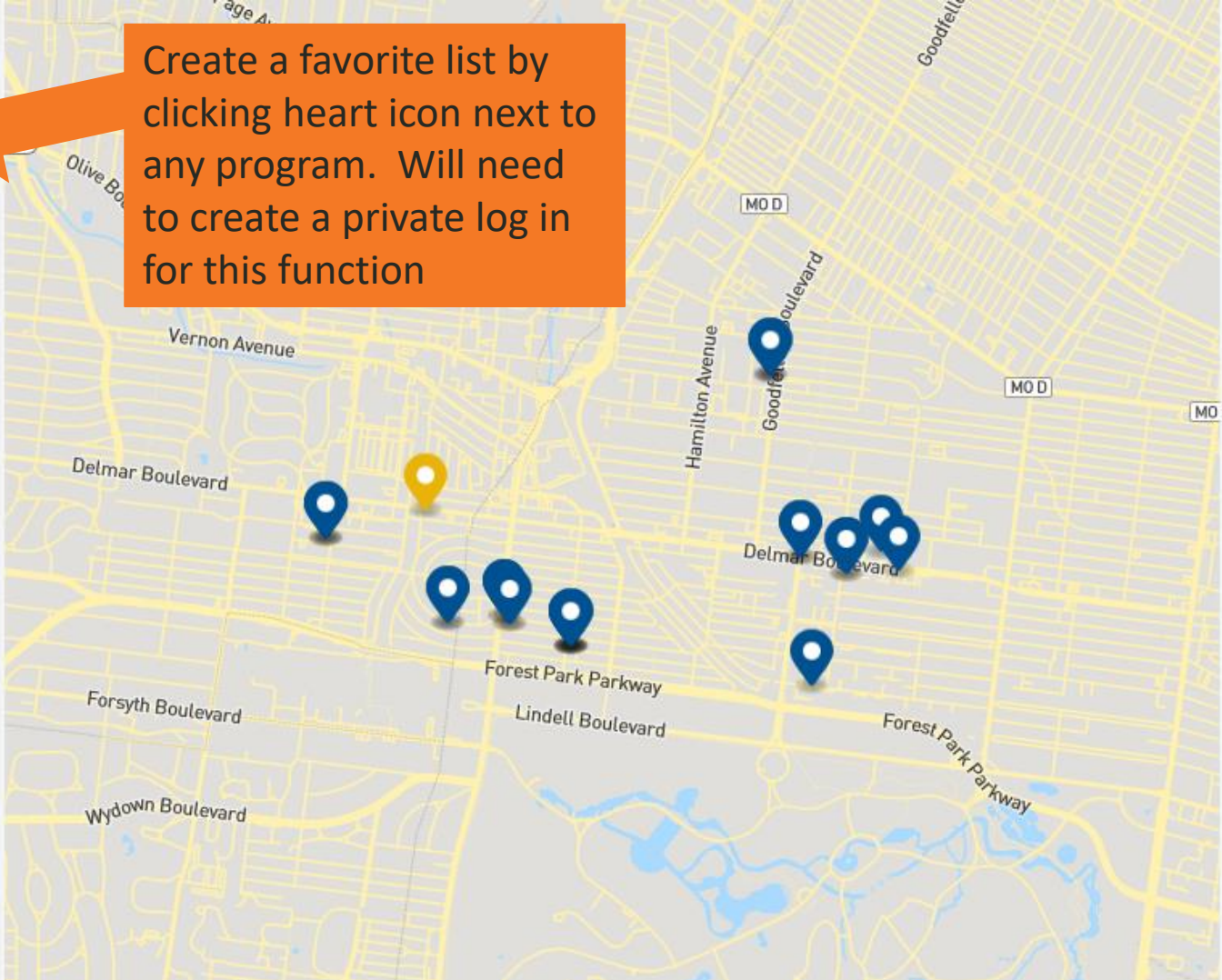
Directions

See more

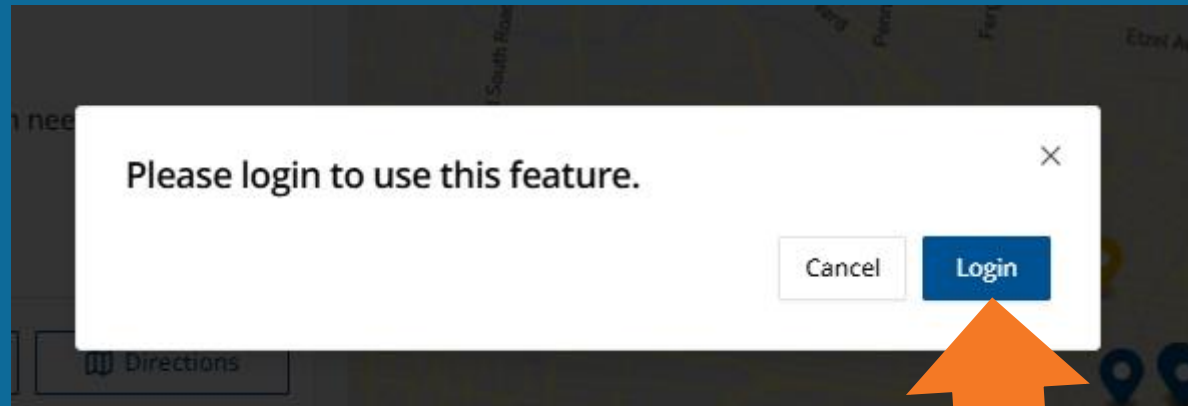


0.3 mi

Create a favorite list by clicking heart icon next to any program. Will need to create a private log in for this function



FAVORITE AGENCIES



Click Login



FAVORITE AGENCIES

UNITED WAY OF GREATER ST LOUIS

Sign in to your account

Username or email

Password

Remember me

[Forgot Password?](#)

Sign In

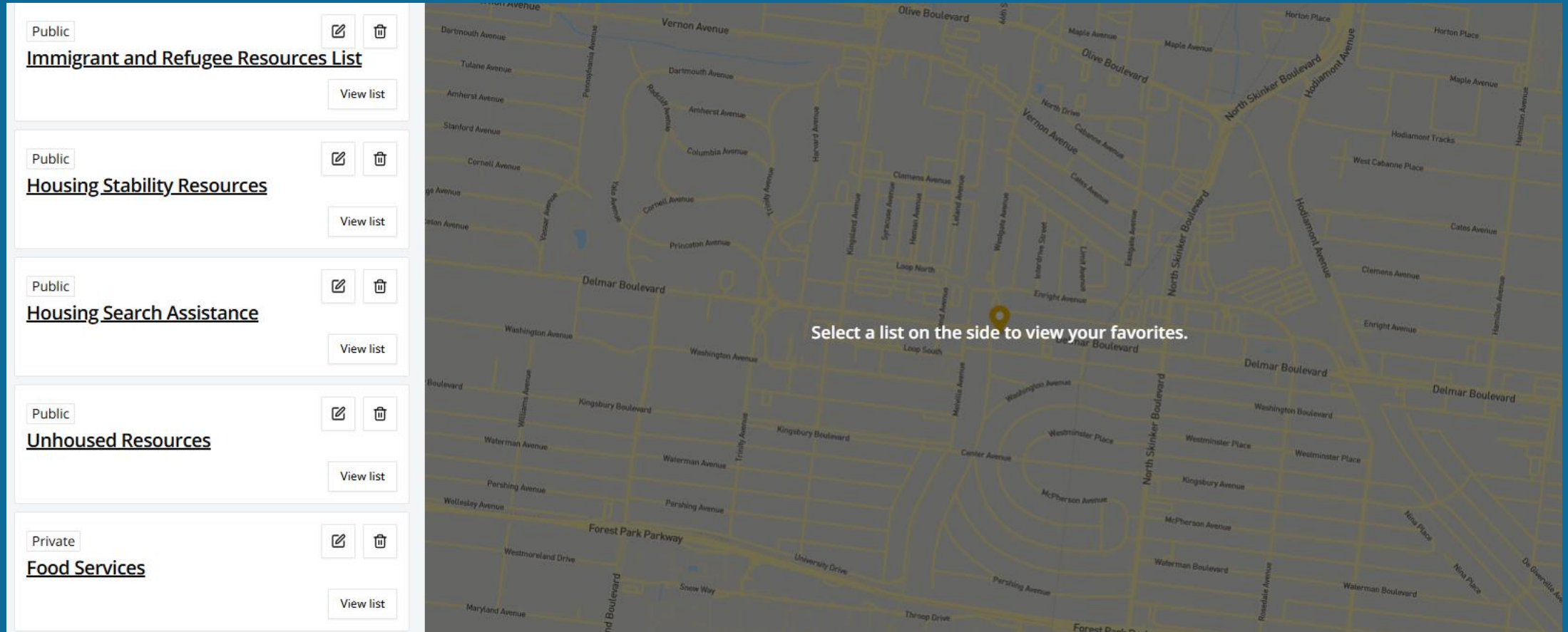
New User – click Register



New user? [Register](#)







Once logged in, Favorite lists will show up like this. Can be made private or public.



FAVORITE AGENCIES





Public  
Immigrant and Refugee Resources List
[View list](#)

Public  
Housing Stability Resources
[View list](#)

Public  
Housing Search Assistance
[View list](#)

Public  
Unhoused Resources
[View list](#)

Private  
Food Services
[View list](#)

Select a list on the side to view your favorites.



AGENCY/PARTNER HQ PAGE

Your Agency + 211

211 offers a comprehensive database of nonprofits and thousands of available resources in Missouri and Illinois, as well as a number of solutions for partners who want to better serve their clients.

[Learn More](#)



AGENCY/PARTNER HQ PAGE



Want to add your agency to the database?

Inclusion Criteria and New Agency Form

Update Agency listing in 211 database



Currently listed in 211 and need to update information?



Have a community need that you'd like 211's help in solving?

211 as a solution for meeting community needs

211 logos and brochures



Looking for outreach materials?



Want to list a free, open event on our community calendar?

Community Event Calendar





UNITED WAY
Greater St. Louis

Unite with us. | helpingpeople.org

211helps.org